Compuware Changepoint 2012 to Offer New Capabilities Driving Widespread Adoption in Global Technology Services Teams

Next Generation of the Marketâ€™s Most Powerful PSA Solution Features Major Enhancements in User Experience, e-Learning and Support for Service Life Cycle

Compuware Corporation (Nasdaq: CPWR) has detailed major enhancements in Compuware Changepoint 2012 <http://www.compuware.com/business-portfolio-management/project-portfolio-management.html> , a new release of the companys market-leading professional services automation (PSA) and project portfolio management (PPM) solution. Geared to the needs of growing service organisations, Changepoint 2012 delivers an improved user experience to drive higher adoption and customer satisfaction and offers more flexibility to support global organisations.

This release is an important milestone in our three-year roadmap. The bold enhancements delivered in Changepoint 2012 demonstrate our continued vision to remain the most feature-rich and intuitive professional services automation solution on the market today, said Lori Ellsworth, Senior Vice President and General Manager, Compuware Changepoint business unit. In partnership with beta customers who provided key input to our product team we have crafted and shaped Changepoint 2012 to meet the needs of large and increasingly global services organisations and to deliver ongoing value to every user, as broad employee adoption of Changepoint is critical to implementation success.

We are excited to see vendors such as Compuware Changepoint continue to demonstrate a strong commitment to the services industry and to the needs of technology services teams. The enhancements included in this latest release of Changepoint target pain points we hear regularly expressed by globally distributed services organisations who are seeking to mature their delivery methods, automate process, and manage teams more effectively, said John Ragsdale, Vice President of Technology Research, TSIA and author of Ragsdales Eye on Service blog.

The Worlds Most Powerful PSA Solution -- Now Even Easier to Use

Changepoint 2012 introduces a completely new, fully redesigned user interface aimed at streamlining user interaction with the application, providing a familiar environment and efficient access to powerful capabilities. Created in concert with customers and leading third-party user experience consultants, Changepoint 2012s crisp new user interface simplifies the users experience with a clean display and efficient, intuitive navigation. Users can quickly navigate using their pinned favorites or directly return to pages via the recently visited item history.

Changepoint 2012 accelerates enterprise-wide adoption with support for Google Chrome, Mozilla FireFox and Apple Safari in addition to the solutions traditional support for Internet Explorer.

Solution adoption is further enhanced through the addition of context-sensitive help, direct links to Changepoints e-learning capabilities and the provision of custom help links within the solution to third-party knowledge and content management resources such as Sharepoint. Changepoint 2012 users can access help from multiple information sources at any point in the solution for just-in-time knowledge.

Manage Activity Across the Services Lifecycle in Days, Hours or FTEs

Dynamic and increasingly globalised services teams can now more effectively manage work across the services lifecycle with Changepoint 2012s new ability to let users work in increments for planning and actuals in hours, days or full time equivalent (FTE). This enhancement to the solution provides services teams with maximum flexibility to work using the units of measurement most relevant to their business processes. Many global organisations have differing requirements for presenting demand across geographies or functional areas teams can now track, forecast and manage projects and engagements using the units of measurement most familiar to them (or required by employment law), while information is summarised into a single standardised unit for executive visibility and reporting. This enhancement removes barriers to PSA adoption across geographies, ensures teams satisfy legal compliance and facilitates team collaboration in the delivery of services across the lifecycle.

Availability

Changepoint 2012 will be generally available immediately. There is no additional charge for existing customers with current product maintenance agreements. More information can be found at www.compuware.com/changepoint2012 <http://www.compuware.com/changepoint2012> .

Compuware Changepoint

Compuware Changepoint allows technology companies to maximise professional services profitability while maintaining a focus on effective product decisions and delivery. Changepoints integrated solution marries PSA with PPM to provide total operational visibility allowing product-centric technology companies to drive services growth with strong margins, deliver a competitive product and services mix for high ROI, and maintain top-line revenues and bottom-line profitability. Visit us http://www.compuware.com/changepoint or tune into our blog at http://www.changepoint-blog.net

Compuware Corporation

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