



Compuware Sets a New Industry Standard for Resource Management Capabilities With New Edition of Changepoint

Enhanced Resource Planning and Demand Management Help Professional Services Increase Utilisation,
Maximise Margin and Reduce Bench Time

Compuware Corporation (Nasdaq: CPWR), the technology performance company, announced today the latest edition of its market-leading professional services automation solution, Compuware Changepoint. Changepoint now offers industry-leading resource management capabilities to help professional services organisations with growing, diverse resource pools plan, manage and deploy resources with maximum effectiveness.

Resource management is a critical issue for our clients. The companies we talk to are all seeking to manage resources more efficiently, understand resource capacity and its relationship to demand, and increase utilisation wherever possible. It is a topic that is consistently emerging as a key area of focus in our client inquiries, says Dan Stang, Research Director, Gartner.

Over the last year and a half, resource management has become the number one topic of interest among our customers, says Lori Ellsworth, Senior Vice President and General Manager of Compuwares Changepoint business unit. Customers are looking to us to lead them in developing best practices in this field, and to fully automate their resource planning and management processes. Input from our Changepoint user community was instrumental in shaping Changepoints resource management worksheet, a new capability that we believe will radically improve our customers ability to maximise margin, increase utilisation, reduce bench time and improve communication and collaboration between project managers and resource managers.

Available to customers as a free upgrade, Changepoints resource management worksheet offers industry-leading resource management functionality combined with improved speed and performance, enhanced usability and flexibility, and dynamic data management.

With Changepoints Resource Management Worksheet Users Can Better Plan and Manage Resource Demand

Review and balance current workloads for resources

Review future resource requirements in the context of upcoming opportunities and/or projects and proactively take action to satisfy those requirements

Quickly staff new projects or other types of work.

More Options Around Re-assigning Demand Among Resources

Drag and drop capability to add, change, or augment resource assignments directly in the worksheet

Resource dialogue to allow for reassignment and or redistribution of effort from one resource to multiple resources.

Resource Search Capabilities:

What-if scenarios to allow resource managers to share scenarios of potential changes for approval

Real-time visibility and updates so users can evaluate impact immediately.

Key Areas of Enhancement in Changepoint SP3

Improved performance and scalability through the use of Microsoft Silverlight technology

Greater flexibility in creating views and filters specific to each users needs.

Compuware Changepoint

Compuware Changepoint allows technology companies to maximise professional services profitability while maintaining a focus on effective product decisions and delivery. Changepoints integrated solution marries PSA with PPM to provide total operational visibility allowing product-centric technology companies to drive services growth with strong margins, deliver a competitive product and services mix for high ROI, and maintain top-line revenues and bottom-line profitability. Visit us <http://www.compuware.com/changepoint> or tune into our blog at <http://www.changepoint-blog.net>

Compuware Corporation

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