

# Conforming to both state and federal service level requirements can prove challenging for service providers

Automated notifications give managers the information they need, when they need it

The iinsight rehabilitation practice management solution makes it easier for managers to monitor the status of each case, instantly.

With the myriad responsibilities that are involved in occupational rehabilitation case management, having access to a system that automatically generates time-sensitive and important information can give managers real peace of mind.

“There are a large number of events that are vitally important for a manager to know about,” said Renato Parletta, Managing Director of iinsight rehabilitation practice management solution. “These include knowing when end dates are approaching for each case and whether the budget threshold is close to being reached, or if there have been changes in the case manager assigned, for example.”

iinsight has integrated a system of notifications that convey information of this nature to nominated managers within the practice. “We believe that iinsight offers a unique solution to occupational rehabilitation managers,” said Mr Parletta. “It makes it easy for them to review the status of a case at any given moment and to initiate intervention if required.”

A range of workflow standards can also be set up to meet the requirements of the practice, and to track performance against them.

“Service level agreements will typically specify the time an occupational rehabilitation practice can take to make initial contact with an injured worker, for instance,” said Mr Parletta. “iinsight enables managers to establish a standardised timeline that stipulates service standards and which will also produce a notification if due dates are approaching.”

A visual reminder of the urgency of each activity is also displayed via a priority coding system.

“It simply makes sense to make use of a specialist technology solution to keep track of important parameters within an occupational rehabilitation practice,” said Mr Parletta. “iinsight has been built to make it possible for occupational rehabilitation managers to find out vital information at the click of a button so that their practice can run with greater efficiency and less administrative hassles.”

###

Media Enquiries:

iinsight

Renato Parletta

Managing Director

Tel: 02 9372 5100

Mob: 0404 492 241

Email: [renato.parletta@bizexpress.com.au](mailto:renato.parletta@bizexpress.com.au)

About iinsight

iinsight is a secure online and enterprise ready rehabilitation practice management solution conforming to national industry standards and codes. It is available as a secure and fully managed web based application capable of data migration from legacy case management systems. iinsight has a simple easy to use interface that enables rehabilitation practice management practitioners to access and manage cases from any location. It is designed to comply with and support all statutory, business and performance reporting needs with ease and efficiency.

**Contacts**

Renato Parletta

02 9372 5100

mailto: [renato.parletta@bizexpress.com.au](mailto:renato.parletta@bizexpress.com.au)