

Macquarie Telecom Automates Data Center Operations with BMC Software

Macquarie Telecom, Australias No. 1 managed hosting and business-only telecommunications company, will further increase service and productivity with server automation solutions from BMC Software (NASDAQ: BMC).As part of a larger initiative to deliver superior customer services and increase service maturity, Macquarie Telecom selected the BMC BladeLogic Server Automation Suite, BMC BladeLogic Network Automation and BMC Atrium Orchestrator solutions to automate key IT processes, reduce costs and improve productivity across their datacenters.BMC automation and orchestration solutions will help Macquarie Telecom manage thousands of servers and network devices, each responsible for mission-critical applications. These improvements will enable the company to further increase its award-winning customer service.With its great extensibility and compatibility, BMC BladeLogic server automation will help us increase IT productivity as well as deliver high-quality automated services to our customers, said James Mystakidis, general manager of hosting operations, Macquarie Telecom. BMC gives assurance that our systems will be secure and allows us to better allocate IT resources and ultimately improve service delivery.Macquarie Telecom serves more than 1 million users across 300 companies. By automating its server and network environment, the company will protect its data by ensuring servers meet regulatory, operational and security compliance.By investing in IT automation, Macquarie Telecom will see major productivity and compliance management benefits very quickly, making them far more agile and competitive. That is vital in todays business environment, said Gary Mitchell, BMCs country manager for Australia and New Zealand.