

ITS appointed as primary maintenance service provider for the Cashcard national ATM Network

Integrated Technology Services (ITS), today confirmed that it has secured the primary contract for the provision of maintenance services for the Cashcard ATM network nationwide. Currently covering 4,000 Cashcard ATMs, the contract will also include ATMs yet to be installed into the Cashcard ATM network. The contract includes installation services, merchant training, relocations, software and hardware upgrades and vandalism repairs. Valued at more than \$10 million, the three year contract will position ITS as one of the countrys leading providers of maintenance services for the banking sector.

This is a fantastic achievement for ITS, outlined Mr Geoff Faber, Director Sales and Service, ITS. Our relationship with Cashcard has grown from a very small project five years ago to now an extremely committed ongoing partnership.

As a result of this agreement we have expanded our staffing levels in our Call Centre and Account Management teams, taking the total to 300 people involved in supporting the companys largest third party maintenance contract. It positions us along side the multinational organisations also offering maintenance services, he continued.

ITS is a leader in the supply of tailored support services for the banking, retail and electronics industries and maintains 60 service locations nationwide. The company currently supplies support services to all major ATM service providers in Australia, together with a proportion of independent ATM deployers. The company also maintains support services for overseas customers in the United States, Asia Pacific, Papua New Guinea and New Zealand.

Commenting on the contract with ITS, Managing Director of Cashcard Greg Baker confirmed, We believe that the ITS customer service offering is extremely professional. ITS have been able to provide us with a total business solution from the acquisition of hardware we need to run our ATMs to the ongoing maintenance associated in their upkeep. The ATM component of the Cashcard business has been extremely successful and we believe that with continuing levels of premier service from ITS, we can offer Australian consumers the best ATM experience in the country.

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About ITS

Australian owned and operated, Integrated Technology Services (ITS) was formed with a focus on providing exceptional service to the banking, retail and electronics industries. The ITS philosophy is built around customised and cost effective solutions that are tailored for every individual client. The customer base today includes Australias largest banks and non-banking institutions, as well as computer companies.

About Cashcard

Cashcard is Australias premier payments services provider. It is the only independent services company to provide high volume payment services across the entire consumer electronic payments spectrum, including ATM and EFTPOS, Direct Entry and BPay, Telephone and Internet payments. The group now services more than 50 member financial institutions and several thousand merchants and has processed around 2.5 billion EFT payments since 1993, making it one of the largest independent transaction providers in the region. For further details please visit www.cashcard.com.au.