

# Kaseya Meets Growing Demand for Remote Access and IT Troubleshooting Tools

Kaseya IT Toolkit makes Kaseya's powerful technology accessible and affordable to any IT professional

Kaseya, the leading global provider of IT management software, today unveiled Kaseya IT Toolkit. This new offering provides a low-cost solution for IT professionals seeking an easy to use set of IT tools for instant remote access and troubleshooting. This offering is part of Kaseya2, the next generation of the company's IT management suite, and is now available on a Software-as-a-Service (SaaS) monthly subscription basis.

"Kaseya IT Toolkit is a great way for IT professionals to get access to Kaseya," said Jeff Kaplan, managing director at THINKstrategies. "Kaseya's new SaaS-based solutions enable users to more easily test and quickly adopt remote access and IT troubleshooting tools."

Kaseya IT Toolkit was designed to meet the needs and budgets of anyone who needs remote access to a computer. As the name implies, the IT Toolkit consists of a full range of integrated tools required to connect to a machine, troubleshoot and resolve most IT issues quickly and remotely. Access to these tools is available any time through an intuitive online user interface.

"The new IT Toolkit provides me with an easy to use application to support my customers," said Michael Trivison, Owner of Emberlabs. "Being able to perform maintenance tasks remotely without interrupting the user keeps both me and the customer efficient."

This new product provides superior remote access and troubleshooting functionality without interrupting the user. With one-click, users can access machines worldwide from any computer and provide personalised remote IT help, including video chat capabilities.

Kaseya IT Toolkit also includes:

- Secure remote control
- File transfer
- Hardware and software inventory
- Commandline access
- Registry editor
- Task manager
- Event viewer
- Desktop thumbnail preview

"Kaseya IT Toolkit fulfills the basic needs of everyone who supports computers and their users," said Tim Dickinson, regional director at Kaseya Australia and New Zealand. "It provides secure remote access to quickly troubleshoot and resolve a broad range of routine issues remotely, while not disrupting the end user. Additionally, as IT professionals become more sophisticated and require more

advanced features, they can easily migrate to other products within the Kaseya IT Management Suite. It's the same base framework used throughout the entire Kaseya 2 product family."

Kaseya IT Toolkit is available now. For more information or to sign up for a 30-day free trial, please visit <http://www.kaseya.com/products/it-toolkit.aspx>. To subscribe to an RSS feed of all Kaseya's news, visit <http://www.lewiswire.com/us/lewiswire/Kaseya/c/453> and click on subscribe.

About Kaseya Kaseya is the leading global provider of IT Systems Management software. Kaseya's solutions empower virtually everyone — from individual consumers to large corporations and IT service providers — to proactively monitor, manage and control IT assets remotely, easily and efficiently from one integrated Web-based platform. To learn more, please visit <http://www.kaseya.com.au>