

Kaseya receives patent for technology that delivers dynamic instruction sets to remote devices

Patent 7,827,547 discloses the use of a new dynamically loaded instruction set or library from a central server

Kaseya, the leading global provider of automated IT systems management software, today announced that the U.S. Patent Office has issued it a patent covering technology that delivers dynamic instruction sets to remote devices from a centralised server.

Patent 7,827,547 discloses the use of a new dynamically loaded instruction set or library from a central server to update a remote computer management capability that was not previously enabled to be performed.

The key to any successful IT service delivery depends on automating repetitive tasks on each managed system. Automation not only saves man-hours but more importantly, increases reliability and quality of the service. IT administrators need to customise tasks rapidly through a simple to use scripting mechanism that scales to all the systems under management. Our unique approach meets all these needs, said Mark Sutherland, president of Kaseya.

Using Kaseya agent procedures technology, IT professionals can define and build computer instructions that perform a multitude of operations to help them maintain and manage IT infrastructure remotely. Historically an IT professional would have to be physically present at the device site to be able to maintain the systems, uncover performance issues and troubleshoot technical difficulties.

We understand that sustaining optimal performance on the network is critical for our customers, said Sutherland. Through our patented technology, we can ensure not only that work is successfully completed, but also that there is minimal impact on system resources and user activity.

Kaseya serves a global customer base of more than 10,500 on-premise and cloud customers with millions of agents deployed, including Windows PCs, Linux servers and Mac notebooks.

About Kaseya

Kaseya

is the leading global provider of IT Systems Management software. Kaseya solutions empower everyone from individual consumers to large corporations and IT service providers to proactively manage and control IT assets remotely, easily and efficiently from one integrated Web-based platform. Kaseya solutions are trusted by IT service providers and a wide variety of industries including: banking, consumer packaged goods, education, financial services, government, healthcare, military, real estate, retail and transportation. The company is privately held and based in Lausanne, Switzerland with 33 offices in 20 countries. To learn more, please visit <http://www.kaseya.com>.

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