



Kroll Ontrack teams with Covertec for data recovery insurance program

BRISBANE Covertec, a specialist in electronic equipment insurance, has teamed with Kroll Ontrack, a leading provider of information management, data recovery and legal technologies products and services, to offer Australian businesses and consumers data recovery following accidental damage or electronic breakdown of their IT equipment. Covertec provides insurance for laptops, cameras and portable devices against theft and accidental damage underwritten by Chubb Insurance Company of Australia. In recent years, there has been a dramatic increase in requests for data recovery insurance, said Julian Day, managing director, Covertec. Loss of data can be a traumatic experience for consumers, be it last years tax return, accounts, letters, document scans, wedding photos or music. At the same time, we believe that many small- to medium-size businesses that need to insure a fleet of laptop, tablet and mobile phone devices will consider this insurance program as part of their business continuity strategy. Kroll Ontrack offers a full suite of recovery solutions, enabling recovery anywhere, anytime from virtually any operating system, storage or media type and cause of data loss. Kroll Ontracks local facilities include a cleanroom located in Brisbane and staffed by expert data recovery engineers, including technicians and laboratory experts qualified to assess and fix mechanically failed hard drives and extract Chubb Insurance Company of Australia (Chubb) ABN 69 003 710 647, AFSL 239778 is an authorized general insurer under the Insurance Act 1973 by the Australian Prudential Regulation Authority. We are delighted to add the data recovery expertise of Kroll Ontrack to our insurance offerings and believe that it will prove a popular addition to our existing equipment insurance products, said Day. In the event of damage, Covertecs data recovery insurance policy holders simply call a 1-800 number to talk to a data centre representative, complete a claim form and then take or send their equipment to the nearest Kroll Ontrack data recovery centre. In the event of a successful recovery, Kroll Ontracks data recovery experts will return the data on the policy holders media of choice. The data recovery insurance plan is available through Covertec for \$50 including GST for three years cover with no excess payable, as long as the policy limit is not exhausted within that three year period. Cover is provided for at least one data recovery claim, within the maximum policy limit of \$1000.00 during the three year period. If the policy limit is exhausted, policy holders can take out a new policy to protect their equipment. The insurance policy does not apply if less than one percent of the data is recoverable. Kroll Ontrack is already a trusted partner to public and private sector organisations as well as consumers, said Adrian Briscoe, general manager Asia Pacific, Kroll Ontrack. We look forward to working with Covertec to drive a streamlined process for recovering data stored in key digital assets, resulting in a fast and positive policy experience. Through its Ontrack Data Recovery products and services, Kroll Ontrack is one of the largest, most experienced and technologically advanced providers of data recovery products and services worldwide. Using its hundreds of proprietary tools and techniques, Ontrack Data Recovery solutions help businesses and consumers recover lost or corrupted data from numerous types of operating systems and media and storage devices through its do-it-yourself, remote and in-lab capabilities. For more information about the data recovery plan visit <http://www.covertec.com.au/> About Kroll Ontrack Inc. Kroll Ontrack provides technology-driven services and software to help legal, corporate and government entities as well as consumers manage, recover, search, analyse, produce and present data efficiently and cost-effectively. In addition to its award-winning suite of software, Kroll Ontrack provides data recovery, data destruction, paper and electronic discovery, document review, computer forensics, secure information services, ESI and jury consulting, and trial presentation services. Kroll Ontrack is the technology services division of Kroll Inc., the global risk consulting company. Kroll is a subsidiary of Alteryx, an industry-leading provider of information solutions. For more information about Kroll Ontrack and its offerings please visit: www.ontrackdatarecovery.com.au About Covertec Pty Ltd Covertec Pty Ltd ABN 94 151 402 925, is an authorised representative (AR 406235) and joint venture company of Protecsure, established to provide efficient delivery and service to the direct business and consumer market together with supporting various equipment distribution partners across Australia. Protecsure Pty Ltd ABN 26 094 997 163, AFSL 238815 was founded in 1990 and is Australias leading underwriting agency specialising in insuring equipment against theft, fire and accidental damage. Protecsure insures up to 40,000 individual electronic items annually. 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