

New captaris offering automates document delivery from Oracle

RightFax for Oracle streamlines business information delivery and cuts document delivery costs by 90%

Captaris, Inc., a leading provider of business information delivery solutions, today announced RightFax for Oracle, a new business information delivery offering to help customers reduce costs, improve efficiency and streamline business processes. RightFax for Oracle does this by automating the flow of information and documents from the Oracle (E-Business Suite and Oracle technology products).

Tightly integrated with Oracle technology, RightFax combines flexible integration and leading-edge data recognition tools with Oracle document delivery capabilities, including wireless delivery as well as world-class Captaris sales and technical support. With built-in and certified Oracle integrations, RightFax is the proven market leader in enterprise fax and e-document delivery solutions within Oracle environments.

"Captaris document delivery solutions have been available to Oracle customers for nearly ten years," said Jay Peretz, vice president, Partner Technical Services, Oracle Corp. "The partnership now pays off even more for Oracle customers as RightFax for Oracle delivers standard business documents from Oracle E-Business Suite over any communication channel, including wireless access and delivery using Oracle9i Application Server." Applications for RightFax for Oracle are typically back-office, batch-oriented, repetitive, mission-critical processes. It is uniquely suited for high-volume, repetitive documents generated in Oracle applications, printed on preprinted forms, bursted, folded, stuffed in an envelope and then mailed or manually faxed. Typical documents include: invoices, purchase orders, statements, order confirmations, MSDS sheets, loan applications, bills of lading, change orders and financial reports.

By streamlining business communications, companies using RightFax can typically save thousands of dollars on their document delivery costs monthly, or up to 90 percent over manual document delivery methods.

RightFax for Oracle Benefits

RightFax for Oracle is a new addition to the RightFax Universal Information Exchange offerings that already support Oracle applications. Benefits include:

- * Automated, unattended electronic delivery of mission-critical documents from Oracle E-Business Suite and technology products
- * Seamless integrations with Oracle products, including built-in integrations with Oracle Purchasing 11i, Oracle CRM via Oracle One-to-One Fulfillment, and Oracle Application Server with wireless capabilities
- * Oracle One-to-One Fulfillment enables Oracle E-Business Suite applications to use a central mechanism for distributing collateral to customers. Oracle One-to-One Fulfillment automates the process of sending follow-up information to customers and reduces the time consuming, manual work of packaging materials. Typical examples of information sent via Oracle One-to-One Fulfillment are personalised financial statements and letters, personalised Service Request information, or general sales collateral packages
- * Immediate or scheduled delivery to take advantage of reduced phone rates and load balancing
- * Message tracking, notification and delivery status
- * Extensibility from the desktop to the back office - all from one server
- * Wireless access to fax and email
- * PDF file conversion
- * World-class Captaris sales and technical support

Captaris and Oracle Partnership

As the industry leader and recognised innovator, Captaris has been providing proven and reliable document exchange capabilities for Oracle users since 1994. Captaris is one of only 33 Oracle-Managed ISV Partners and is one of only 200 Oracle Certified Partners worldwide. The extensive and long-standing collaboration, testing and integration between the two companies help ensure that RightFax implementations are sound investments today and tomorrow.

"Captaris continues to offer innovative solutions for our customers and our unique relationship with Oracle provides joint customers the most extensible e-document delivery integration in the market," stated Jeremy Fox, Regional Manager Australia, New Zealand and South Africa, Captaris, Inc. "Our combined technology and industry expertise ensure Oracle business users gain the optimum solution for automating and streamlining their business processes."

About the Oracle PartnerNetwork

The Oracle PartnerNetwork is a global business network of more than 12,000 companies who deliver innovative enterprise software solutions based on Oracle software. Through access to Oracle's premier products, education, technical services, marketing and sales support, the Oracle PartnerNetwork provides partners with the resources they need to be successful in today's Internet economy. Oracle partners are able to offer

customers leading-edge solutions backed by Oracle's position as the world's largest enterprise software company. Partners who are able to demonstrate superior product knowledge, technical expertise and a commitment to doing business with Oracle qualify for the Oracle Certified Partner level. These partners receive a higher level of service, support, training and certification from Oracle.

About Captaris, Inc.

Captaris is a leading provider of business information delivery solutions that integrate and automate the flow of messages, data and documents. Captaris produces a suite of proven products and services, in partnership with leading enterprise software companies, delivered through a global distribution network. Captaris has nearly 50,000 systems installed worldwide, with more than 90 of the Fortune 100 companies using the company's award-winning products and services to reduce costs and increase the performance of critical business information investments.

RightFax is the proven market leader in enterprise fax and e-document delivery solutions that achieve significant cost reductions by integrating and automating the flow of a full range of fax, paper and electronic documents and data.

Captaris is headquartered in Bellevue, WA, and has main offices in Tucson, AZ, Portland, OR, and European headquarters in Nieuwegein, The Netherlands. In addition, Captaris has sales and support offices in Switzerland, Germany, Hong Kong, Australia, and Dubai. The company was founded in 1982 and is publicly traded on the NASDAQ National Market under the symbol CAPA. For more information please visit www.captaris.com.

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