

Open Text Delivers Extensible, Simple-to-Deploy Fax Over Internet Solution

Open Text Fax Gateway Maximises Network Resources and Reduces Costs with Complete IP and Software-Based Fax Solution

Sydney March. 4, 2010 Open Text Corporation (NASDAQ: OTEX, TSX: OTC), the pre-eminent provider of Enterprise Content Management (ECM) software, today announced a complete range of fax gateways that give organisations of all sizes a single source for all their fax over IP (FoIP) needs. Easy to implement, the new Open Text Fax Gateway solutions are designed to help customers lower total cost of ownership (TCO) by consolidating voice and data network equipment for fax.

FoIP implementations can have many variables, especially in larger and more complex networks. One of the more challenging aspects is figuring out how to properly configure, test and optimise a general-purpose media gateway to act as a fax gateway. By offering purpose-built fax gateways, optimised to work with the Open Text Fax Server, Open Text eliminates this complexity while giving customers and partners a single source for service and support. Open Text is the market leader in enterprise fax solutions offered with integration to the comprehensive management capabilities available in the Open Text ECM Suite.

We're seeing more and more interest in fax over IP in organisations of all sizes because it gives them a promising way to lower costs and consolidate resources, said Matthew Brine, Vice President, Fax and Document Distribution, Open Text. The combination of our fax gateways and market-leading fax server software makes it easier than ever to deploy a highly sophisticated FOIP solution that can deliver considerable savings and improve business processes.

Flexibility, Interoperability, Compatibility

Communications networks in many organisations are often intermixed with circuit-switched (telephony) and packet-switched (IP) technologies. Open Text Fax Gateway serves as the bridge between these two divergent technologies and simplifies FoIP implementations by converting telephony communications fax T.30 signals and TDM protocols to standards-based SIP and T.38. As a result, Open Text Fax Gateway lets customers leverage data networks for fax transmissions, which can greatly reduce the costs of managing fax-based communications something that becomes especially important for business processes that depend on mass faxing.

Based on a highly scalable and reliable architecture, Open Text Fax Gateway facilitates network consolidation, boosts fault tolerance and encourages virtualisation of Open Text Fax Server to help further reduce TCO. In addition, extensive compatibility testing ensures wide-ranging support for and interoperability with dozens of telephony and IP devices.

A simple user interface - combined with robust diagnostics and reporting - that enables centralised monitoring and management of all FoIP ports also helps to lower TCO. Each gateway is preconfigured for integration with Open Text Fax Server, saving setup time. In larger deployments, automatic failover can sense when a gateway is unavailable and divert faxes to one or more alternative gateways, increasing availability, enhancing disaster recovery and lowering support costs.

Available now, Open Text Fax Gateway is offered in a selection of port densities (number of lines) and configurations ranging from analogue 4-port models to advanced configurations with over 100 ports. For more information on Open Text Fax Gateway, go to: <http://faxsolutions.opentext.com/fax-gateway-for-foip.aspx> <<http://faxsolutions.opentext.com/fax-gateway-for-foip.aspx>> . To find out more about Open Text Fax and Document Distribution Solutions, go to: <http://faxsolutions.opentext.com> <<http://faxsolutions.opentext.com>> .

About Open Text

Open Text, the enterprise content management leader, helps organisations manage and gain the true value of their business content. Open Text brings two decades of expertise supporting 100 million users in 114 countries. Working with our customers and partners, we bring together leading Content Experts to help organisations capture and preserve corporate memory, increase brand equity, automate processes, mitigate risk, manage compliance and improve competitiveness. For more information, visit www.opentext.com