OpenText's New Capture Center Offers Highest Performance and Integration with Virtually Any Backend System

OpenText (NASDAQ: OTEX, TSX: OTC) today announced a new OpenText Capture Center software solution that allows organisations to more quickly and efficiently capture, digitise and fully index paper documents, forms and faxes, and then move them into virtually any back-end system. The new version offers several enhancements including improved precision for highly demanding recognition tasks, such as scans from mobile devices, helping users to reduce their dependence on paper-based processes and deliver business critical electronic content to corporate workflows and business processes.

Business processes that depend on paper are inherently slow and hard to manage. Seeing opportunity for rapid efficiency gains, enterprises are aggressively adopting the latest generation of advanced capture solutions such as OpenText Capture Center. As an open document capture platform, it uses optical character recognition (OCR) and intelligent document recognition (IDR) to classify documents and to extract business or index data. Once documents are collected from various sources, such as document scanners, multifunctional peripherals, file shares or email connectors, they are analysed and delivered to a variety of backend systems from OpenText and other vendors, such as SAP and Microsoft, for further processing or placed into an archive to significantly boost storage efficiency and greatly improve records management and governance.

"While the use of digital communications continues to rapidly expand, incoming paper documents are not declining in volume and we also see increasing use of smartphones for mobile image capture," said Peter Lipps, Vice President, Capture Solutions, OpenText. "Improvements in acquiring the data from these paper assets and also advancing the technology to support documents captured by mobile devices are critical for today's businesses. Capture Center version 10.2 provides this as well as integration with any enterprise backend system, whether from OpenText or other industry-leading solution providers, through standard interfaces or our customisable application programming interface (API)."

The latest version of OpenText Capture Center has shown that it can help businesses reduce document test errors by 20 percent, providing the quality required for the most demanding applications. Capture Center includes the industry-leading OpenText OCR engine which is licensed to a wide range of OEM partners and is used throughout the industry for high demanding recognition tasks.

Mobile Capture

The new version also offers improved support for documents captured by mobile devices, which is quickly becoming an ad-hoc document scanning alternative. As the cameras deployed in these devices do not provide the same fidelity of images as document scanners, Capture Center 10.2 employs improved image handling algorithms as well as a new method for improved character recognition. This new offering builds on OpenText's advanced capture technologies and proven track record of building world-class solutions and integrates with OpenText Tempo for fast and easy file sharing and syncing from any device.

Several additional new capabilities are available within Capture Center 10.2. New user and task management allows customers to manage which user or user group should handle which document batch. It also provides fine-grained access control to prevent unauthorised access. Additional support is now available for high availability scenarios. For example, critical resources such as databases can now be individually managed and re-located. Version 10.2 also offers improved support for unattended operations. Certain scenarios require uninterrupted and unattended operation such as high volume TIFF to searchable PDF/A rendering. Improved failure recovery and a new notification mechanism in Capture Center 10.2 are helpful in this and other scenarios.

Open Text Capture Center version 10.2 is available now. For further information, please go to: http://www.opentext.com/2/global/products/products-opentext-capture-center.

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expertise supporting 100 million users in 114 countries. Working with our customers and partners, we bring together leading Content Experts to help organisations capture and preserve corporate memory, increase brand equity, automate processes, mitigate risk, manage compliance and improve competitiveness. For more information, visit www.opentext.com.

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