

Overland "Technician On a Disk" Now Shipping with Overland LoaderXpress and PowerLoaders, Saving Time for Customers

Beginning immediately, the Overland "Technician On a Disk" CD (also known as TOD) will be shipped with all Overland branded LoaderXpress and PowerLoaders. TOD will be provided free of charge and will mean fewer and shorter calls to technical support teams and will also assist technical support in trouble shooting/diagnosing the customer's loader or library issue therefore saving time for the customer and the vendor.

Technician On a Disk is a software utility for Win NT 4.0 / Win 2000 / Win XP and was designed to assist the user with the basic installation, operation, functional testing and registration of their newly purchased LoaderXpress and PowerLoader configurations.

TOD also features a trouble shooting guide providing tips on simple library configuration issues, optional on-line warranty registration and installation log (if internet access available), and assistance with the diagnosis of loader and library issues.

Victor Koshka, Sales Manager of Overlands distributor Digital Tape Solutions says The introduction of Technician On a Disk will mean fewer and shorter calls to our technical support team and will also assist technical support in trouble shooting & diagnosing the customer's loader or library issue. This should give the customer much higher confidence in the Overland product overall.

Overland Storages Director, APAC Sales Philippe Cazaubon says We are very excited to be releasing this software utility and are confident that it will exceed expectations in the area of increased customer satisfaction as well as a reduction in the number of phone calls to Overlands Technical Support. The driving force behind the TOD concept is Overland's continued focus on customer satisfaction. TOD offers the right mix of training and functional testing to help ensure our users have a great "out of the box" experience with their new Overland loader.

About Overland Storage

Overland Storage, Inc. (NASDAQ: OVRL) is a leading global supplier of innovative hardware and software storage solutions for mid-range computer networks. The Company delivers high availability products, including award-winning automated storage libraries that set the standard for intelligent, automated and scalable storage. Overland sells its products worldwide through leading OEMs, commercial distributors, storage integrators and value-added resellers. For more information, visit Overland's Web site at www.overlandstorage.com.

About Digital Tape Solutions (DTS)

DTS has over 9 years experience in the storage market and specialises in providing storage and data management solutions to major channel partners in the Australian marketplace. DTS leverages the distribution model to supply its products to major storage channel partners throughout the region and is the primary distributor for a number of complementary products including Overland Data tape robotic libraries. DTS is unique as it offers not just a product or service but a tailored solution for data storage problems. DTS has office locations in Sydney and Melbourne and serves the entire Australian marketplace. For further information please visit www.dlt.com.au