



Symantec Simplifies Backup and Recovery to Help Small Businesses Protect Against Downtime

Backup Exec System Recovery 2010 Automates Data and System Protection, Speeds Recovery of Entire Systems

SYDNEY, Australia 5 November 2009 Symantec Corp. (Nasdaq: SYMC) today announced the availability of Backup Exec System Recovery 2010, a complete data and system backup and recovery solution for small businesses. Backup Exec System Recovery 2010 automates the backup process of an entire system or individual files and folders without disrupting user productivity, and enables quick restores to the same or dissimilar hardware, virtual machines or remote locations. Backup Exec System Recovery 2010 introduces new support of the latest Microsoft operating systems, including Windows 7, Microsoft Exchange 2010 and Microsoft Windows Server 2008 R2, easing the transition to the new platforms and ensuring continued protection during migration. With the new release, Symantec Backup Exec System Recovery will also support Linux operating systems later this year. Today's small businesses need the peace of mind that only comes with a cost-effective, reliable backup and recovery solution that will protect their information and systems to minimise downtime and avoid disaster, said Pat Hanavan, vice president, Symantec Information Management Group. Backup Exec System Recovery 2010 provides small businesses with affordable protection so they can easily recover what they need, when they need it and to whatever physical or virtual environment they want.

For small businesses, backup and recovery is both a challenge and a concern. According to a recent survey of 1,650 small and mid-sized businesses (SMBs) and their customers, there is a large discrepancy between how SMBs perceive their disaster readiness and their actual level of preparedness. According to the survey, SMBs noted they were confident in their level of disaster preparedness (93 per cent in ANZ, 84 per cent globally), but their practices reveal that this confidence is unwarranted.

The average SMB has experienced three outages within the past 12 months, with the leading causes in Australian and New Zealand being a disaster, a power outage, virus or hacker attacks and an employee accidentally deleting data. This is alarming as 30 per cent in ANZ, and almost half globally, report they do not yet have a plan to deal with such disruptions. While most companies deploy some form of backup, only one in three (33 per cent in ANZ, 23 per cent globally) back up on a daily basis and 40 per cent back up monthly or less. The survey also demonstrates small businesses that lose data due to disaster also lose sales and customers.

Backup Exec System Recovery provides small businesses with a single, easy-to-use solution for backup and recovery. Backup Exec System Recovery 2010 now includes Symantec's patent-pending Granular Recovery Option, previously optional. This capability allows small businesses to back up an entire file server, desktop, laptop, virtual server or critical application server, such as Microsoft Exchange or Microsoft SharePoint, and then restore granular items such as individual Exchange emails, SharePoint documents or individual files in minutes. Backups can be saved to a variety of disk storage devices and can be copied to an off-site location or secondary disk device for disaster recovery purposes.

In addition, Backup Exec System Recovery adds new support for the latest virtual environments, including VMware vSphere 4.0, Microsoft Hyper-V Server 2008, and Citrix XenServer 5.x. This new support ensures that the more technical small businesses that integrate virtualisation into their IT environments can convert physical systems to virtual machines through Backup Exec System Recovery for disaster recovery or testing purposes. Organisations can easily manage their backup environment at local and remote locations from a single, centralised console with Backup Exec System Recovery Management Solution, available with Backup Exec System Recovery 2010 at no additional charge. Channel partners can benefit from this feature as it provides them with complete remote control over their customers backup environments through a VPN connection, allowing them to create, edit and distribute backup jobs, policies, installation packages, upgrade packages and client settings and enables remote recovery of volumes and/or complete systems. In addition, the Backup Exec System Recovery product line includes editions that backup and recover Microsoft Windows Servers, Microsoft Windows Small Business Servers as well as desktops and laptops.

Supporting Quotes

Small businesses today have to do more with less and are looking for simple, affordable solutions like Backup Exec System Recovery 2010 to handle their IT backup and recovery needs, said Gene Bumgardner, Director of Technical Services, OFM Computer Systems, Inc. Symantec's innovative approach to backup and recovery gives us the opportunity to help our small business customers protect and manage their information and systems while allowing us to grow our business and improve services revenue.

As a small business and an IT consulting company, we rely on Symantec Backup Exec System Recovery to protect and manage our information and systems, as well as our clients systems, said Andrew Chic, systems administrator, Prophet Business Group Ltd. We are confident that in the event of a disaster or outage, Symantec will recover our information or complete systems within minutes so there is no disruption to our business.

Availability and Pricing

Symantec Backup Exec System Recovery 2010 is available now for a suggested price of \$795 USD per server and \$69 USD per desktop. Symantec Backup Exec System Recovery Linux Edition is scheduled to be available later this year for a suggested price of \$495 USD per server.

About Business Solutions from Symantec

Symantec helps organisations secure and manage their information-driven world with storage management, email archiving, backup and recovery solutions.

About Symantec

Symantec is a global leader in providing security, storage and systems management solutions to help consumers and organisations secure and manage their information-driven world. Our software and services protect against more risks at more points, more completely and efficiently, enabling confidence wherever information is used or stored. More information is available at www.symantec.com.

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Media Contact: Jasmin Athwal Max Australia +61 2 9954 3492 Jamsin.Athwal@maxaustralia.com.au