

TechnologyOne enables flexible online permit process for small and home business

City of Charles Sturt implements ePermits solution

Brisbane - 7 March, 2007 – TechnologyOne, the leading Australian software developer, has announced that the City of Charles Sturt has successfully implemented its ePermits solution, providing an online channel for council residents and local businesses to apply for council permits.

ePermits was developed in collaboration with the City of Charles Sturt in response to their need for a user-friendly, fully integrated property and rating solution. The solution developed is part of TechnologyOne's suite of self-service applications, which is already being used by a number of local authorities throughout and

The e-permit process provides a flexible and time-efficient avenue to apply for permits. Applications can be researched, prepared and submitted 24 hours a day, seven days a week.

"We are always looking for ways to make it easier for our small businesses and ratepayers to interact with Council", said Sandie Starr, General Manager, City Services, City of Charles Sturt. "ePermits provides a streamlined and efficient process, making the permit application process easier and quicker."

This process also enables the City of Charles Sturt to implement a new self-service, customer centric business model, which helps to anticipate and meet the rapidly changing demands of their ratepayers.

"This partnership illustrates our commitment to our customers in the Local Government sector to keep pace with legislative changes and meet

the growing expectations of ratepayers for flexible services," said TechnologyOne Executive Chairman Adrian Di Marco

"We pride ourselves on providing solutions to our customers that deliver real benefits to ratepayers. Our relationship with local government sector spans more than a decade and, in that time, we have established ourselves as a leading supplier of innovative, integrated enterprise solutions," he said.

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Note to Editors:

The City of
Charles Sturt

received funding of \$390,559 through the Commonwealth Government's Regulation Reduction Incentive Fund, which aims to reduce the regulatory and compliance burden for small and home-based businesses.

Five of the most requested permits available through the process are:

Mobile vending

Outdoor dining

Parking (temporary exemption)

Real estate signage

Skip bins (urgent and non-urgent requests)

About Technology One Limited

Technology One Limited (TechnologyOne) has been providing comprehensive and deeply integrated enterprise business software solutions for over 20 years. The company's unique value proposition, The Power of One, is that it develops, markets, sells, implements and supports its own world class, fully integrated software solutions including Financials, HR & Payroll, Supply Chain, Business Intelligence, Budgeting, Property & Rating, Student Management and Works & Assets. The company's new generation Connected Intelligence (Ci) solution suite is based on leading edge, state of the art technology and backed up by a substantial research and development program to ensure it continues to provide its clients with a significant competitive advantage and long term security. For further information visit: www.technologyonecorp.com

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