

Victorian Government Selects BMC Software Operations Monitoring and Management platform

SYDNEY, December 16, 2010 CenITex, the Victorian governments shared-services IT agency, has selected BMC Software (NASDAQ: BMC) for its proactive operations monitoring and management platform.

As part of CenITex's commitment to the Efficient Technology Services (ETS) program, CenITex will use BMC's Proactive Operations platform to further improve its operational efficiencies and customer support activities.

One of the key capabilities of BMC's Proactive Operations platform is its embedded integrations with the BMC Remedy IT Service Management Suite, BMC Atrium CMDB and BMC Atrium Orchestrator solution.

This announcement follows last year's decision by CenITex to select BMC Software as its core IT service management provider, which delivered a single, integrated and standardized technology services platform for the Victorian governments shared-services IT agency.

As a result of this extended partnership with BMC, CenITex now will be able to provide a further improved and more comprehensive proactive monitoring and management of its base infrastructure components, databases, applications and end user experiences through its integrated performance, availability, event and service impact management capabilities.

CenITex is an important customer for BMC and its decision to extend its relationship with us is an important milestone, said Gary Mitchell, ANZ country manager for BMC Software. CenITex is a best-practice example of proactive IT service management and its adoption of our technologies will help ensure it continues to deliver unparalleled services to the Victorian Government.

Business Runs on IT. IT Runs on BMC Software.

Business thrives when IT runs smarter, faster and stronger. That's why the most demanding IT organizations in the world rely on BMC Software across distributed, mainframe, virtual and cloud environments. Recognized as the leader in Business Service Management, BMC offers a comprehensive approach and unified platform that helps IT organizations cut cost, reduce risk and drive business profit. For the four fiscal quarters ended September 30, 2010, BMC revenue was approximately \$1.96 billion. Visit www.bmc.com for more information.

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