

# Wintergreen research recognises Candle's dominant position in IBM websphere management

61Per Cent WebSphere MQ Management Market Share - Strength in Total &quot;Build, Deploy, Manage&quot; IBM WebSphere Application Infrastructure Management Solutions

Candle Corporation, a leading enterprise infrastructure management provider, today announced its continued market leadership in the WebSphere management space. Citing its 61per cent WebSphere MQ management market share position in a new WinterGreen Research Inc. report\*, Candle underlined its continued commitment to supporting customers in message-oriented middleware (MOM) and the broader WebSphere application infrastructure category.

"With 2001 market share of more than 60 per cent, Candle continues to serve as the de-facto standard for IBM WebSphere MQ management," said Sue Eustis, senior analyst, WinterGreen Research Inc. "Candle is leveraging its technology leadership and respected consulting organisation to help businesses truly harness WebSphere to drive competitive business advantage."

Candle brings more than 26 years of experience in enterprise systems management solutions to accelerate customers' WebSphere initiatives, combining innovation and ease of use to empower businesses to align their information technology (IT) with business objectives. Global business leaders rely on Candle's award-winning WebSphere MQ management solutions to ensure high performance and availability of their mission-critical e-business transactions. Candle's WebSphere MQ management solutions are part of Candle's new PathWAI\* portfolio of modules for building, deploying and managing WebSphere applications. The offering includes Candle's software solutions, plus services and education.

"Middleware is an integral component of our business because it provides a primary vehicle for customers to communicate with us quickly," said Glen Shubert, associate director for technical support, TSYS. "Candle's systems management solution for middleware provides TSYS with a valuable tool to manage all 35 middleware quadrants and automatically address unpredictable customer traffic across our system."

Candle's PathWAI Monitor for WebSphere MQ ensures maximum WebSphere MQ application availability by enabling IT managers to identify and prevent potential performance slowdowns proactively. PathWAI Monitor for WebSphere MQ users centrally monitor and address all WebSphere MQ activities from a single console, which provides system status and graphical alerts.

"WinterGreen's validation of Candle's continued WebSphere MQ systems management leadership underscores our ability to optimise e-business application infrastructure solutions while conserving valuable IT human resources," said David Caddis, vice president, Application Infrastructure Management Group, Candle Corporation. "The ability to integrate and manage increasingly complex systems continues to be a key challenge for today's businesses. Candle's comprehensive solutions provide customers with the ability to develop, test, secure and manage their solutions to support their focused business objectives."

Candle's suite of WebSphere solutions provides customers with full application infrastructure life-cycle management, from design and development through deployment and management. Solutions include:

- \* PathWAI Monitor for WebSphere Application Server - To monitor performance and availability for the WebSphere Application Server and its Java-based technologies to provide comprehensive management
- \* PathWAI Dashboard for WebSphere Infrastructure - Provides a single-pane-of-glass view of WebSphere systems management activity, empowering organizations to manage their end-to-end e-business infrastructures from the back end to the Web front end from a single console
  
- \* PathWAI Monitor for WebSphere MQ - The market-leading management and configuration solution for IBM middleware
- \* PathWAI Dashboard for WebSphere MQ - Provides a single pane-of-glass view of WebSphere MQ systems management activity, including enterprisewide configuration for WebSphere MQ
- \* PathWAI Development for WebSphere - Provides additional integrated utilities, services and educational offerings that empower businesses to accelerate the development of their WebSphere applications
- \* MQSecure - Delivers added security to the WebSphere MQ middleware environments

Complementing its tool suite, the PathWAI suite of solutions features Candle

Consulting and Services (C&S), providing customers with expertise, training and support to harness and align their middleware solutions with enterprise and business initiatives.

#### About Candle Corporation

Candle Corporation provides solutions to manage and optimise business-critical infrastructures, systems, service levels and other information technology assets. By enabling companies to manage the performance and availability of their systems and applications across multiple environments, Candle empowers customers to align IT investments with business value. More than 3,000 of the world's largest companies use Candle products and consulting services, including 73 percent of the Global 100. With more than 5,000 customer sites in 60 countries, Candle is one of the world's largest independent software and services companies. Candle is headquartered in El Segundo, California. For more information, visit [www.candle.com](http://www.candle.com).

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\* WinterGreen Research Inc. "Message Oriented Middleware (MOM) Software Market Strategies, Market Opportunities, and Market Forecasts 2002 to 2007."

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