

24 Hour Locksmiths Brisbane takes privacy to new level

Privacy tested by Australian Law Enforcement.

Did you know that 24 Hour Locksmiths Brisbane respects your right to privacy? Every company now says that right. While they say it, we see time and time again where company details are used in selfless promotions and there is no real security around peoples personal information. Some organisations even give client information out to unidentified people. 24 Hour Locksmiths Brisbane is a company that has thought long and hard about their customers privacy and there are a few innovations that they have incorporated into their data entry system (DES) for their business.

No paper invoices. 24 Hour Locksmiths Brisbane have done away with paper invoices unless a customer specificity requests it. All invoices are emailed so there is no paper trail. No invoice books left lying around or in storage. No one can request to see invoice books because they do not exist.

Secure electronic system. All their dealings with their customers is done through electronic means. Even their on-site technicians receive job orders via secure electronic transfer. There is a proprietary system designed to never let sensitive data fall into the wrong hands.

They are just a locksmith, so why have they needed to keep clients data secure? According to John Magee of 24 Hour Locksmiths there are a few reasons for this. One is that information obtained from their records can be of a very sensitive nature and could jeopardise peoples safety and security. "There is a lot of sensitive work we carry out which we can not make available to third parties". "For example we see domestic violence cases where one party needs their locks changed. Giving an address or names can put our client at serious risk" John says "Our corporate customers require a whole other level of security. Their security requires that every piece of data is kept secure."

Key Codes are one of the highest priorities for 24 Hour Locksmiths Brisbane. There have been very bad situations where key codes have been stolen from locksmiths. This has cost some large locksmith firms not only extremely large amounts of money but also their reputations. By not keeping any key codes on paper there is no risk of a covert or forceable theft. All key codes are kept in proprietary secure digital form.

Their DES has been tested in real time. It has been tested in real conditions by law enforcement in Australia and found to be impenetrable. No data of any kind was accessible and that is exactly the way we designed it. John Magee of 24 Hour Locksmiths said "We take our clients security and privacy very seriously and continue to have the most up to date security measures with our DES." "Testing of our system was a crucial part of development. Our clients can be sure their data is safe".

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