

8 Best Cemetery Management Software Compared 2020

This is the list of best cemetery software in 2020

What is Cemetery Software? As a cemetery administrator, you're all too aware that not many outside of the industry really understands the very specific challenges that you face every day. Forgive the pun, but cemetery management is quite niche!

Good cemetery software digitises your cemetery management processes and record-keeping. Great cemetery software transforms and simplifies the way your cemetery is mapped and how you manage your cemetery's data, affordably, while contributing positively to the legacy of your community.

What Features Should Exist on Cemetery Software?

When looking for the right software to help your cemetery's management, keep in mind that you're looking for tools that will provide consistency for your cemetery's maps, eliminate the need for paper records, and offer instant visualisation of the status of each of your cemetery's plots. Excel is a thing of the past – you're looking for software tailored to your needs, not a clumsy, catch-all program.

1. CemSites CemSites has become fairly popular in the US, being implemented in more than 40 states since its establishment in 2012, by Founders Scott McAfee and Sean Johnson. "Cloud Software for Cemeteries", this cloud-based platform specialises in cemetery record management software (CRM), obituaries and stories, and report management, aimed at saving cemeteries time and money.

2. CIMS

CIMS is focused on its GIS (Geographic Information Systems) and has provided mapping and customised software solutions for 1,000 cemeteries in the US since 1992. CIMS's expertise lies in plot management, but their desktop and cloud platform offers accounting and document management, grave search, image storage, and lot management. It's a great tool for large and small cemeteries, yet pricing is currently non-transparent – you'll have to request a free quote. You have the option of opting for the lite version if your budget doesn't allow for their pricing – a premium price for their longtime presence in the market.

3. OpusXenta OpusXenta is a global tech company that offers complete solutions for funeral homes, cemeteries, and crematoria. They've been around since 2016, and offer two main products: byondcloud and byondpro.

It's important to know how each product can help you differently. byondcloud is a digital presence tool, giving you everything you need to expand your presence online, connect with customers and expand your market. byondpro, on the other hand, is focussed on managing your cemetery business efficiently to help you generate incremental revenue. For cemetery records management, the latter would be the more suitable choice.

4. PlotBox.io

PlotBox is cemetery management reimagined. Founded in 2011, this platform is a one-stop hub for death care management. PlotBox fully integrates two previously separate functions – cemetery management software and cemetery mapping. It also offers iPad and iPhone support for their wide range of features, including API integration, risk assessment, and verified mapping – ideal for large cemeteries which offer complete death care services.

5. Central Square Founded in 1995, Central Square (known as Stone Orchard until 2018), still uses many of the same core software components from their early development days. In addition to having your own workstation, this cemetery management platform's primary management module needs a privately hosted server to function. Both the server and software is set up and maintained by you, the customer, and you're required to hire your own IT team to do so. Important to note: Central Square's software does not run natively in the cloud and has very limited mapping functionality. Although Central Square support does their best, their reach is limited due to restrictive company policy.

6. WebCemeteries

Helping to manage your records and improve your process while creating a great customer experience, webCemeteries provides cloud-based software solutions for cemetery management. They also help to digitise your existing paper records with scanning and data entry, offer mapping

solutions (although public viewers are not able to view vacant or reserved plots), and even website design to generate sales.

7. Grave Discover Software For reliable cemetery software, Grave Discover Software focuses on record management and grave search – great for small to medium cemeteries. Their product offers highly-detailed features when it comes to record management with a useful cemetery statistics dashboard, grave search and sorting, grave mapping, and a host of others! All cemetery data is also search engine friendly, allowing your cemetery burial information to show up on Google, Bing, Yahoo, and others, but there's no API available.

8. Chronicle

Innovative, easy-to-use cemetery management software that's ideal for small and medium cemeteries, Chronicle's cloud-based platform is working to simplify the way cemeteries are managed since 2016 in Australia and the USA. Its founder, Matthew Borowski, brings his passion and expertise of clever solutions and GIS mapping to the cemetery management industry with a comprehensive, secure platform. Chronicle offers a built-in database with reporting and statistic functionality, although it's got a closed API.

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