

Australian Pet Services rally to support Covid-19 Frontline Workers

Pet Care Benefits for Defence, Emergency Services, and Healthcare Workers during Covid19

Australia's leading pet sitting platform PetCloud has today announced a program available for Australia's frontline workers to look after their pets, while they are caring for our community. PetCloud's 'Pets of Crisis Support Workers Program' has discounted down their rates to bare costs in a bid to make the services more accessible for our frontline workers.

With our emergency service workers working tirelessly across Australia, first with the bushfires, now with the COVID-19 pandemic, the program was put together by PetCloud to try and offset the extra pressures that arise in petcare during times of crisis.

The program aims to ensure that throughout any crisis, there is a system in place to quickly mobilise support to our people on the frontline by making care for their pets more accessible. During this pandemic medical professionals, emergency services personnel including police, fire and ambulance along with defence, and mental health and counselling professionals are all eligible to access the at-cost rates of daytime and overnight pet sitting through PetCloud.

CEO of PetCloud Deb Morrison says "During the bushfires we experienced the anxiety that was felt by many frontline firefighters and relief workers about the stress that they felt about making sure that their pets were being cared for when they were not there. This pandemic has seen a new set of challenges with isolation and quarantine leaving some people without access to the normal family and friends support they would ordinarily have available to help look after their fur babies, which is adding another level of stress that we could see we can help with. We have already seen extended family members booking dog walks for their loved ones as a way to support them during this which has been really heartwarming."

The program has offered the rates for cost with daytime and overnight pet accommodation for dogs \$21 per day and cats \$15 per day. Pet Taxi Services for home pick up and drop off (within 15 kilometres of bookings) is \$20 per service. To book through the program you just need to register.

RSPCA Queensland CEO Darren Maier says "It is a challenging time for everyone. We are proud to be working alongside PetCloud to make this program available and try to provide some relief in petcare for our community. RSPCA QLD provides National Customer Support for PetCloud's services, and already we have had people who have used this program feeling a level of relief. Being able to book a Pet Taxi to take pets to Vet appointments or a Dog Walker from PetCloud safely collect a much loved dog from a residence and take them for a walk while their shift working Owner can get some sleep is proving to take some pressure off."

PetCloud is dedicated to supporting our communities across Sydney, Melbourne, Brisbane, Gold Coast, Canberra, Newcastle, Adelaide, Perth, and Darwin in difficult times. For more information go to <https://www.petcloud.com.au/Pets-of-Crisis-Support-Workers>

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About PetCloud: PetCloud, is Australia's largest and most trusted Pet Care Services network, with over 30,000 Pet Sitters, Dog Walkers, Pet Taxis and more. Customer support is run by RSPCA Qld's National Call Centre. <https://www.petcloud.com.au> YouTube: PetCloud's Contactless Services <https://www.youtube.com/watch?v=v7WXA5B9UY>

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