

COSOL launches an exclusive service centre for Ellipse 8 users

Based out of COSOL's technology centre in Brisbane, Australia

COSOL has launched an exclusive service centre to provide development and support services for its customers utilizing Ellipse 8 applications. Ellipse is an Enterprise Asset Management (EAM) / Enterprise Resource Planning (ERP) application suite for asset intensive industries such as mining, defence, energy, public infrastructure and transport. COSOL provides a wide range of business and technical services assisting customers in maximising the business benefits accruing from their investment in this application.

Over the past months, COSOL has been working with select Ellipse 8 customers in the establishment of a focused and flexible series of services underpinned by an innovative commercial model allowing customers to "draw down" on specialist services as required from COSOL's technology centre based in Brisbane, Australia.

Mr Brad Skeggs, Executive Director at COSOL elaborated: "A number of our customers are from critical asset-intensive industries and use Ellipse 8 applications. We are always looking at ways to enhance our services to continually meet their needs. Through the establishment of a detailed understanding of the clients' technical and business environment, along with strong specification and design procedures, we aim to be a world leader in delivering innovative solutions to the business needs of Ellipse 8 users."

The commercial model applied by COSOL allows customers to commit to a modest "block" of development time and then draw down upon this commitment as business improvement, report and governance, and legislative needs arise. The services include the application of a range of supporting technologies utilised in and around Ellipse 8 for reporting, integration and process optimisation purposes including Groovy, Jasper, Ellipse Connector, a range of relational data base utilities and industry leading reporting applications (e.g. Business Objects).

COSOL specialists have a valuable combination of asset intensive industry experience and technology systems expertise. This combination enables them to strategically plan, design, deliver and optimise operational systems and enterprise systems, continually optimise business processes and efficiently solve the most complex issues.

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