

FieldTec Annouces their 2012 User Conference.

FieldTec, Australia's top developer of mobile workforce solutions for the utility and local government sectors, will host the Focus User Conference 2012 in November. Melbourne-based FieldTec will hold the one-day-only event at the Sandringham Club on Wednesday, Nov. 28, in Sandringham, Victoria. The FOCUS User Conference 2012 brings together FOCUS administrators and users, as well as asset managers, operations and maintenance managers, and call centre / dispatch managers, under one roof to discuss how to maximize FOCUS2's tools to improve efficiency and productivity. "The challenge for a service organisation is the management of dispersed assets, field workers, vendors and subcontractors. Add to this the demands for increased productivity and maintaining the complete workflow system the challenge can become a critical problem," says Mark Hosking, managing director of FieldTec. "FieldTec is focused on solving the challenge through the development of the premier Field Force Management software application – FOCUS2." Presenting at the conference are representatives from:-Assetic, a full-service Australian firm that provides investment and asset management products designed for local governments.-Barwon Water, Victoria's largest regional urban water corporation with a service area of 8,100 square kilometers.-National Responce Centre (NRC), manager of emergency response call taking and work order field dispatch for major energy, water and state based emergency service organisations. Assetic's Ashay Prabhu's will discuss strategic asset management using the core software tools of myPredictor and FOCUS2's role in asset condition assessment and strategic asset management. Shane Rayner, manager of NRC, will talk about FOCUS' current role in business and how its tools can be further utilized to improve services by direct integration with other FOCUS users. Barwon Water's Alastair shares how the firm uses FOCUS-collected data to improve operational performance. To view the complete itinerary, see www.fieldtec.com The conference will wrap up with a discussion of FOCUS2's future developments. The A \$220 attendance fee includes lunch, afternoon tea and dinner. The event starts at 10:00 a.m. To join the Focus User Conference 2012 this Nov. 28, book online by Nov. 14, 2012 at <http://www.trybooking.com/BSFGor> send an e-mail to Belinda.jackson@fieldtec.com FieldTec is the sole provider of FOCUS, a holistic, integrated, and customer-focused software package designed to help organisations optimise field service operations. The solution's value is the agility it has to manage business process exceptions, in addition to the routine processes that are experienced by most companies. FOCUS is the water industry's most widely used field service application. Clients include the Victorian Water Industry, Wannon Water, Westernport Water and Goulburn Valley Water. More information: www.fieldtec.com Source: WhaTech

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