

ingogo adds 2500+ taxi drivers to help scale retail delivery

Send a taxi to collect your online purchases and avoid delivery delays

FOR IMMEDIATE RELEASE

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ingogo's network of over 2500+ taxi drivers will be able to deliver goods direct to customers from retailers using their existing online click-and-collect function.

Customer books collection then uploads proof of purchase and can track the driver throughout the collection.

Zero interaction payment, all handled through the app with ingogo's up-front fares ensuring there are no surprise charges.

Better, and more secure than alternatives (e.g. 13 Cabs).

Available in Sydney, Melbourne, Brisbane, Adelaide and Perth.

SYDNEY, NSW - ingogo is launching a new click-and-collect delivery service available from tomorrow Friday 27th March 2020 that utilises its network of over 2500 taxi drivers to collect and deliver goods on behalf of customers without leaving home for retailers such as JB HI-FI, Target, Harvey Norman and more. This is a lifeline for ingogo's driver community who have been heavily impacted by the COVID-19 restrictions.

Customers place orders online and select click-and-collect delivery. Once the order is ready, customers book a collection through the ingogo passenger app which includes uploading their proof of purchase. The ingogo driver presents the proof of purchase in-store, along with their Driver Licence for identification purposes, then delivers the goods to the customer.

Ben Scott from ingogo, says "Customers have the peace of mind that they can track the delivery end-to-end and stay in contact with the driver. We've worked with several retailers to ensure the process is as seamless as possible given the circumstances".

All ingogo bookings utilise its unique fixed fare pricing and include all fees and charges up-front so there are no surprise charges on delivery. Payment is made through the app to ensure zero contact on delivery for COVID-19.

Resources

Screenshots: <https://offers.ingogo.com.au/ingogo-click-collect-media-resources>

Password: ingogoclickandcollect

Website: <https://www.ingogo.com.au>

App Download: <https://ingogo.onelink.me/2445597552/4f29dd5>

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