

# InterSystems joins Gartner Peer Insights Customer First program

Presently, InterSystems is the only vendor from Gartner Magic Quadrant for Cloud Database Management Systems in Customer First Program for its InterSystems IRIS® data platform

SYDNEY, Australia, April 7, 2021 – InterSystems, an innovative data technology provider dedicated to helping customers solve the most critical information challenges, today announced that it has joined the Gartner Peer Insights Customer First program for its adherence to transparency and integrity in managing the Gartner Peer Insights review process for customers. By joining the Gartner Customer First program, InterSystems is committing to building trust and credibility by soliciting reviews from all customers and recognising the benefits of honest, unbiased feedback. The company's flagship product, InterSystems IRIS® data platform, currently boasts a 4.6 (out of five) stars rating on Gartner Peer Insights.\* InterSystems IRIS is the only one of the 16 vendors included in the 2020 Gartner Magic Quadrant for Cloud Database Management Systems to join Gartner Peer Insights Customer First program. "The Gartner Customer First badge signifies that a technology provider welcomes both positive and negative feedback from the Gartner Peer Insights community and utilises customer insights to drive product development, service and support." InterSystems was also recognised in 2020 with a second consecutive Gartner Peer Insights Customers' Choice for Operational Database Management Systems (ODBMS).

"Our motto is and has always been to take care of the customer and build great products," said John Paladino, vice president, client services, InterSystems. "We're proud to offer our customers an environment where they feel empowered to share honest, unbiased feedback that informs how we improve our products and services to best meet their evolving needs. We believe that the Customer First badge validates our commitment to our customers and the importance of open lines of communication."

A cloud-independent data platform, InterSystems IRIS can be deployed on all major public clouds and supports multi-cloud and hybrid environments. InterSystems IRIS eliminates the need to integrate multiple technologies and makes it easier to build high-performance, machine learning-enabled applications that connect data and application silos.

## Gartner Disclaimer

The Gartner Peer Insights Customer First program constitutes an organisation's commitment to solicit reviews from its customers using programmatic sourcing strategies and best practices. They neither represent the views of, nor constitute an endorsement by, Gartner or its affiliates.

\*Based on 16 reviews as of 30 March, 2021, read the complete reviews here.

Gartner Peer Insights Customers' Choice constitute the subjective opinions of individual end-user reviews, ratings, and data applied against a documented methodology; they neither represent the views of, nor constitute an endorsement by, Gartner or its affiliates.

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## About InterSystems

Established in 1978, InterSystems provides innovative data solutions for organisations with critical information needs in the healthcare, finance, and logistics sectors and beyond. Our cloud-first data platforms solve interoperability, speed, and scalability problems for organisations around the globe. InterSystems also develops and supports data management in hospitals through the world's most proven electronic medical record, as well as unified care records for health systems and governments through a powerful suite of healthcare data integration solutions. The company is committed to excellence through its award-winning, 24x7 support for customers and partners in more than 80 countries. Privately held and headquartered in Cambridge, Massachusetts, InterSystems has 25 offices worldwide. For more information, please visit [InterSystems.com](https://www.intersystems.com).

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