

M-Files Back Office Solution Brings Enterprise-Grade Information Management to Small and Medium-Sized Businesses Across Global Regions

Intelligent information management for back office operations streamlines processes, improves transparency and lowers costs for SMBs

DALLAS – Oct. 8, 2019 – M-Files Corporation, the intelligent information management company, today announced that its Back Office solution for small and medium-sized businesses (SMBs) is now available across its global regions. The solution manages all back-office functions for SMBs – such as information access, process automation and document control – while helping them meet compliance requirements.

When resources are limited, SMBs often lack the systems needed to effectively handle their back-office operations. Complicating this challenge, data is often stored in different software applications, such as file-sharing tools, email, and network folders, which creates information silos and piecemeal solutions with little to no IT infrastructure. Not only does this make information difficult to locate, but it also burdens management and staff with time-consuming and error-prone practices that hinder profitability.

The M-Files Back Office solution provides preconfigured workflows, metadata structure and views that fully support common business processes and use cases, including accounts payable and human resources, as well as the management of contracts, projects, cases, assets and customer relationships. With intelligent information management for back office operations, SMBs can streamline processes, improve transparency and lower costs, all within an accelerated timeline for smaller business teams. M-Files brings affordable, fully functional content management to the SMB market, delivering process automation, enhanced data security, mobile and offline access and metadata-driven content in context.

“The M-Files Back-Office solution was built to meet the needs of SMBs, regardless of their industry, and to offer an easy-to-adopt solution with built-in processes and taxonomy to modernize information management practices,” said Mika Javanainen, vice president of product marketing at M-Files. “We are pleased to expand the reach of our solution across our global footprint to help more SMBs improve productivity, reduce costs and mitigate risks. Our preconfigured environment helps smaller user groups quickly implement intelligent information management solutions that pave the way for future business expansion.”

M-Files provides a single source of information across existing systems and content repositories, applying powerful metadata that help SMBs classify, organize and process information quickly and efficiently. M-Files Optical Character Recognition (OCR) helps SMBs go paperless by converting physical documents into editable and searchable data.

Additionally, the M-Files DocuSign software integration enables electronic documents to be sent for signature utilizing pre-defined workflows while adhering to the highest security standards. Furthermore, M-Files enables SMBs to become instantly cloud-ready, offering fast and flexible deployment with on-premises, cloud and/or hybrid options, establishing a foundation for long-term scalability of the business.

Please visit this webpage for more information on M-Files Back Office solutions.

About M-Files Corporation

M-Files provides a next-generation intelligent information management platform that improves business performance by helping people find and use information more effectively. Unlike traditional enterprise content management (ECM) systems or content services platforms, M-Files unifies systems, data and content across the organization without disturbing existing systems and processes or requiring data migration. Using artificial intelligence (AI) technologies in its unique Intelligent Metadata Layer, M-Files breaks down silos by delivering an in-context experience for accessing and leveraging information that resides in any system and repository, including network folders, SharePoint, file sharing services, ECM systems, CRM, ERP and other business systems and repositories. Thousands of organizations in more than 100 countries use M-Files for managing their business information and processes, including NBC Universal, OMV, Valmet, Rovio, SAS Institute and thyssenkrupp. For more information, visit www.m-files.com.

M-Files is a registered trademark of M-Files Corporation. All other registered trademarks belong to their respective owners.

Contacts

Debra Dekelbaum

1 (972) 516-4210 ext. 272

mailto: Debra.dekelbaum@m-files.com