



## Omnitronics is pleased to announce that it has been awarded a contract to supply an omnicores Soft Radio Dispatch System for critical and other communications across the statewide radio network for Department of Fire and Emergency Services (DFES) in Western Australia.

The state-of-the-art Scalable Enterprise Dispatch Management System omnicores will be installed in the DFES Communication Centre (COMCEN) in Perth, Australia.

The government department works to coordinate emergency services for a range of natural disasters and emergency incidents including fire, floods, cyclones and major accidents. More than 1,600 operational and corporate staff members and an extensive network of over 27,000 volunteers work on land, in the air, and by sea across 2.5 million square kilometres of Western Australia.

DFES is the second WA government department to select omnicores as their radio dispatch system in just a 2 month timespan. Vast distances and extremely harsh conditions in the largest Australian State mean reliability cannot be compromised. Selecting an Australian dispatch system gives peace of mind that the developers fully understand how to manage communications over vast distances when the mission is critical.

The software-based dispatch solution omnicores was developed for the dispatch requirements of radio systems that need to connect large numbers of sites over great distances using Radio over IP technology. Integrating omnicores with IPR series RoIP and Interoperability Gateways, analog radio and digital technology connect effortlessly.

For DFES, a reliable and robust two-way radio communications network with latest radio dispatch technology are essential for the command and control of day-to-day operations at their primary Communication Centre in the City of Cockburn and back-up Control Room in the City of Belmont, both in the Perth Metro Area of Western Australia.

Due to their mission-critical nature, DFES requires the supply and support of Radio Dispatch Console equipment with a state-of-the-art system that must support the evolving needs of the Department across large geographical areas.

"omnicores is the perfect fit for DFES – the department has been working with an extremely reliable Omnitronics system consisting of IPR Dispatch and 950 SIP consoles for the past 20+ years, so their expectations in terms of availability and reliability are extraordinarily high. With omnicores, I am confident that they again have a radio dispatch system that meets their high standards in regards to reliability, scalability, and interoperability as well" states Senior Communications Consultant Micheal Parker.

omnicores Scalable Enterprise Dispatch is available to global customers in government, public safety, enterprise, mining, maritime, transport, and other mission-critical industries immediately.

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