

Pudong enters the top 10 FIDS in the world

As reported by the CAAC in November 2015, Shanghai Pudong's (PVG) deployment of rapidsuite's upgraded iDesk has enabled the airport's ACI FIDS service value to reach a record high of 4.84 putting PVG in the top ten airports in the world for FIDS systems.

Intersystems developed several new features into the upgraded iDesk at Pudong Airport's request including the ability to set custom messages and preview page changes in real-time.

Live page preview function in rapidsuite's new iDesk deployed at Shanghai Pudong International Airport.

"Supporting Pudong Airport in developing the functionality that they required is central to our long-term customer focus," commented Bruce Allen, Intersystems CEO.

"We're really pleased to see that the new iDesk product has had such a significant impact for Pudong, and of course equally pleased to see one of our customer sites rated in the top ten airports in the world for their Flight Information Display System (FIDS)."

iDesk is a software based solution for managing check-in desk flight information displays. The new features give ground handlers flexibility over what standard, and non-standard messages are conveyed to their passenger base. The new features of iDesk are available as part of rapidsuite6.

Contacts

Matthew Witteimer

+61 7 3909 7777

mailto: matthew.witteimer@inter-systems.com