



RTL selects Omnitronics omnicore radio dispatch to manage transport communications for the City of Longueuil in Quebec, Canada.

Earmarked for installation & commissioning in 2021, the City of Longueuil has chosen the Omnitronics omnicore radio dispatch system to connect buses en route with operators at their Central Command & Communications Center.

RTL, the city's transit corporation, offers bus services, including school lines, shared taxi services and paratransit to commuters across the five cities that comprise the Agglomération de Longueuil, Quebec. An upgrade to their existing radio dispatch system was necessary to aid a continued vision to further increase operational efficiencies, safety and care for both staff and customers alike by streamlining and unifying communications with a truly next-generation dispatch console.

The organisation's improved processes meant that their dispatch system of choice needed to fulfil very specific industry requirements, something that many popular dispatch systems don't offer. Omnitronics omnicore Scalable Enterprise Dispatch was an easy choice, built with the requirements of transport and utilities organisations in mind. In addition, Omnitronics has the ability to customize omnicore to suit the specific business needs of RTL. Special features shall include an exciting integration of intelligence from the customer's transport activity management system which will deliver invaluable driver and vehicle data directly to console operators. Additional features shall include a highly advanced call queue and the ability to dynamically create radio talk groups on a Tait DMR Tier 3 radio system.

"The solution is a perfect fit for RTL. Thanks to our ability to offer customized solutions, the omnicore enterprise dispatch system will be a custom-fit for the immediate and future needs of RTL," states Vice President Americas Jean-Paul Maas. "As the organization grows, they will easily be able to add additional operators and talkpaths. RTL will benefit from future omnicore enhancements at no additional cost, as an inclusion of the service we offer under our Premium Support and Maintenance Plans," he adds. The system is earmarked for installation & commissioning in 2021.

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