



Satyam BPO Wins 2 Six Sigma IQ Excellence Honours

Organization honoured in Best Design for Six Sigma and Best Defect Elimination in Service & Transaction categories

Satyam BPO Wins 2 Six Sigma IQ Excellence Honours Organisation honoured in Best Design for Six Sigma and Best Defect Elimination in Service & Transaction categories Sydney, July 11, 2008: Satyam Computer Services, Ltd. (NYSE: SAY), a leading global consulting and information technology services provider, announced that Satyam BPO, its business process outsourcing arm, won two prestigious Six Sigma IQ Excellence Awards. Satyam BPO was honoured in the Best Defect Elimination in Service & Transaction and Best Design for Six Sigma categories. The International Quality and Productivity Center established the Six Sigma IQ Excellence Awards to honour, recognise and promote Six Sigma projects that demonstrate true best practices. Satyam BPO was presented the awards at a ceremony held during the 9th Asian Six Sigma Summit in Singapore. Submissions for IQ Excellence Awards are evaluated on a broad range of qualifications by some of the Six Sigma community's most experienced practitioners like Steven Tao of GE Consumer and Industrial, Kerri Gill of Commonwealth Bank of Australia, Shishir Prasad of UBS Investment Bank, Yam Hong See of Seagate Technology, William Yang of Owens Corning and Reiko Tanaka of Sony Corporation, thus lending the awards exceptional credibility. Satyam BPO's awards come on the heels of two other recent honours for the organisation. Satyam received the Shared Services Excellence Awards in the "Best BPO Service Provider" and "Best Customer Service Delivery Framework" categories. Satyam BPO was also listed as the number two BPO by The Black Book of Outsourcing. "It is an honour for Satyam BPO to be recognised for world-class business process quality, which is key to successful business transformation," said Satyam BPO chief executive officer Venkatesh Roddam. "These awards demonstrate the success of our efforts to continuously improve our processes, deliver superior service to customers, and enable them to focus on strategic initiatives." The awards also reflect Satyam BPO's commitment to the eSCM capability model, an approach to BPO developed by the IT Services Qualification Centre (ITsqc) at Carnegie Mellon University in Pittsburgh, Penn. In fact, Satyam BPO is the world's first BPO organisation to achieve eSCM Level 5 certification. "At Satyam BPO, we look for transformational opportunities in client processes from the very first interaction," said Kishore Rao, the vice president of quality at Satyam BPO. "Six Sigma programs help us in these committed transformation efforts, through rapid and sustained creation of value." About Satyam Satyam (NYSE: SAY), a leading global business and information technology services company, delivers consulting, systems integration, and outsourcing solutions to clients in 20* industries and 63* countries. Satyam leverages deep industry and functional expertise, leading technology practices, and an advanced, global delivery model to help clients transform their highest-value business processes and improve their business performance. The company's 51,127* professionals excel in engineering and product development, supply chain management, client relationship management, business process quality, business intelligence, enterprise integration, and infrastructure management, among other key capabilities. Satyam development and delivery centers in the US, Canada, Brazil, the UK, Hungary, Egypt, UAE, India, China, Malaysia, Singapore, and Australia serve 654* clients, including more than one third of the Fortune 500. For more information, see www.satyam.com. About Satyam BPO Satyam BPO is powered by a combination of domain expertise, operational excellence, process skills, and superior technology. The company is the world's first eSCM Capability Level 5 service provider and India's leading integrated end-to-end outsourcing service providers. Satyam BPO offers proven, full-service expertise for multiple industries, including telecom, pharmaceuticals, financial services, and manufacturing. Its global delivery standards have resulted in numerous longstanding client relationships with Fortune 500 companies. *As of March 31, 2008