

THAI Confirms High Safety Standards

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Today (10 February 2010), Thai Airways International Public Company Limited provided a media briefing with flight simulation, using various incident scenarios to show how pilots resolve problems that arise while in flight. Incident scenario simulation was conducted in order to boost confidence in flight operations and aircraft maintenance as safety is the Company's first priority.

Flt. Off. Norahuch Ployyai, THAI's Executive Vice President, Operations Department, said that THAI's Board of Directors and Management have implemented a directive for all company functions to continue placing importance on the highest safety standards. There will be no compromise in safety standards, based on the motto "Safety is the first priority and at the heart of THAI services." THAI pilots receive stringent training in order to develop skill and acumen in conducting flight operations, with strict adherence to safety standards. Simulator training is part of the pilot training process, which is a requirement that all company pilots participate in simulator training. A pilot-in-command or captain must receive simulator training two times within one year, with required training on take-offs and landings at specified airports based on various scenarios. During simulator training, pilots practice incident problem solving procedures, such as fire in the engine, engine failure, conducting flight operations in poor weather conditions, aircraft collision, and various warnings. Afterwards, pilots must receive aircraft training during flight, whereby all pilots must receive certification from the Department of Civil Aviation that sets its measures based on international aviation standards.

Flt. Lt. Montree Jumrieng, THAI's Managing Director, Technical Department, said that the Company places first priority on the importance of passenger safety with regards to aircraft and engine maintenance. The Company's Technical Department conducts a thorough check of all its aircraft and engines, based on standard established procedures. Prior to take off, pilots must make a thorough inspection of the aircraft prior to every flight departure.

Furthermore, following the incident involving flight TG116 on 3 February 2010, the Company's Management took immediate action. An investigation committee was established, consisting of the Department of Civil Aviation, National Transportation Safety Board (NTSB), and aircraft as well as engine manufacturers, in order to determine the cause of the incident. For more information : contact THAI 1300 651 960 or email reservations@thaiairways.com.au More about THAI : www.thaiairways.com.au Media : pr@thaiairways.com.au

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