



10 Out Of 10 For Autoscreens Windscreen Repair

10 years in the industry

Leading Perth windscreen repair company, Autoscreens, has just notched up 10 years in the industry, a feat which owner and operator, Jason Squires attributes to the quality of its workmanship, high standards of customer service and above all, its family values.

“Because we’re family owned and operated, customers deal directly with people who have a vested interest in the business and who are fully committed to ensuring that every aspect of a job is done to the highest level,” he said.

“Customers don’t have to go through a call centre - they deal directly with the technicians themselves so they know they’re getting personal service from someone who truly understands their situation. And because we’re small and focused without the burden of cumbersome corporate structures, we’re able to provide customers with the most cost-effective autoglass solution possible.”

Jason started Autoscreens in 2010 after a long career in the automotive industry in the UK and Australia. With his wife Dawn behind the scenes as office manager and son Xavier recently joining as a junior technician, Jason’s family business is well-set to build on its reputation as Perth’s leading mobile windscreen replacement and auto glass repair business. Xavier’s arrival has added a youthful dynamic to the team and the company is already reaping the rewards of his fresh approach to marketing, communications and customer engagement.

Much of Autoscreens’ success can be attributed to its longstanding relationships with motor dealerships, fleet managers, local governments, accident repair centres and mining companies. The company also works closely with the insurance industry and bills customer claims directly to the insurers, making life simpler and easier for the customer.

“I’m truly appreciative of our customer relationships over the past decade - be they with individuals or with corporates - and I know we can build on these going forward and take Autoscreens to even greater heights,” Jason added. “These relationships also mean we get to work on all the latest vehicle models so we’re constantly upskilling to keep abreast of the ever-changing automotive glass technologies. And that’s good for us and it’s good for our customers too.”

For a friendly chat about your windscreen repair or replacement, get in touch with the experts at <https://www.autoscreens.com.au/>

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