

Australia's National Crime Check Partners with Jumio to Scale its InstaID System and Accelerate Customer Onboarding

The long-time customer is pairing its proven technology with Jumio Identity Verification to conduct real-time identity checks for Australian businesses

Jumio, the leading provider of AI-powered end-to-end identity verification and eKYC solutions, today announced a new business partnership with longtime customer National Crime Check (NCC) as the Australian Criminal Intelligence Commission (ACIC) accredited agency continues to scale its InstaID identity verification system.

National Crime Check has been helping clients perform compliant and technologically driven ACIC police checks and employment screening services since 2009. NCC has been a Jumio customer since 2014, the same year it launched InstaID, which enables Australian businesses and organisations to quickly and securely validate the identities of their vendors, customers and tenants.

With this new partnership agreement, NCC expands its offerings to now provide real-time identity checks with access to the Australian Government's Document Verification Service (DVS) within the InstaID system. With InstaID, businesses can shorten their customer onboarding time from hours to a few minutes and save up to 40% of the verification cost.

Jumio Identity Verification uses AI, machine learning and biometrics to automate the verification process and help companies improve conversion rates, comply with AML and KYC regulations and better detect fraud — all while delivering a definitive yes/no decision in seconds. Given the growth of deepfakes, bots, and sophisticated spoofing attacks, Jumio has integrated certified liveness detection to detect when photos, videos, or even realistic 3D masks are used instead of actual selfies to create online accounts.

Jumio offers the most mature identity solutions for the Australian market, accepting and reliably verifying multiple types of government-issued IDs including passports, driver's licenses and ID cards. Pairing the DVS database check with real-time identity verification provides organisations with a higher level of assurance that the ID document is valid and was issued by the Australian government.

"The challenge of today's organisations is to create a seamless identity verification process while reducing transaction friction and deterring fraud," said Dean Hickman-Smith, Jumio's chief revenue officer. "We are extremely proud of the work we've done with National Crime Check and look forward to taking our partnership to the next level as NCC scales its InstaID system to accelerate user onboarding while simultaneously reducing online fraud."

"The partnership between InstaID and Jumio is really exciting for us. The solution allows organisations to verify the identity of individuals in real time with a high level of assurance. It combines the power of Jumio's leading OCR, biometric facial recognition and liveness detection technology with biographic verification via the Australian Federal Government Document Verification Service (DVS) to give you confidence in who you are dealing with," said Martin Lazarevic, InstaID general manager.

If you're interested in becoming a Jumio partner, please visit jumio.com/partner-program.

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