

IT and Admin Support service for local businesses

and their “business support” service for Perth and Joondalup. James and Kiki have joined forces to offer two essential services that allow business owners to focus on their core in-house talent, rather than getting distracted by unproductive and time-consuming admin and IT work.

James and Kiki have successfully run their business in Switzerland for six years. Having spent this time in the snow-capped Alps, they decided to try something new. Perth with its incredible climate, high standards of living and its proximity to Europe (for an Australian capital) made it a natural choice.

James McCormack said “When running your own business, you can’t be great at everything, so why waste your precious hours trying to fix computer problems, or chasing payments? Outsource your weaknesses and you can focus on what truly earns you money.”

## Drowning in admin

One of our clients is a popular and highly rated Italian restaurant near Ocean Reef. Their service and food are second to none, however behind the scenes they were drowning in admin. They approached Black and White to help clear the backlog. “We came to the rescue and allowed our client to focus on their core talent of providing fantastic food and superb service.” said Kiki Stokar von Neuforn, who oversees the admin services.

## Computer Nightmares

Another customer who runs a successful gas plumbing service in Butler came to Black and White concerned that their files weren’t being backed up. A scenario that can cause sleepless nights if your company relies on all of your data being secured and backed up.

James who looks after IT support said “I headed straight over to the client and discovered the cloud backup device was incorrectly configured. I was able to put right the problem, leaving a customer happier and reassured that their data was safe again.”

## The Husband and wife team

German national Kiki has worked as an executive assistant and office manager for a number of global blue-chip companies across Europe. Her reputation matches the formidable German stereotype for efficiency and quality.

IT expert James is able to offer comprehensive IT support for businesses from various industries, and draws on over 20 years’ experience working in IT. He is able to assist in both Mac and PC technologies and is certified in security. James has worked in sectors from Pharmaceuticals to Retail as well as working for the UK Government.

For Admin support Perth and Joondalup, please visit <https://blackandwhite.services>

and if it's IT support Perth and Joondalup, please visit <https://blackandwhite.support>

You can also call Black and White on 08 6555 3056 or email us [info@blackandwhite.support](mailto:info@blackandwhite.support)

Black and White Associates Pty Ltd are a registered company located in the Joondalup area of Perth's northern suburbs. Our mission is to help you focus on running your business

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