

Pilot collaboration between Shell and i2 to review the development of integrated supply chain software for the oil industry

Shell Global Solutions International B.V. and i2 Technologies have agreed on a program to assess the development, in collaboration, of a fully integrated supply chain software package for the downstream oil industry. Any eventual solution would be driven by real demand and actual market dynamics. It aims to be the first on the market to offer customers an integrated, end-to-end software solution for supply chain management. It will cover operations from crude selection to product storage at terminals and depots and, in combination with improved business processes, would be expected to deliver significant bottom line improvements. The collaboration on the pilot program combines i2's market leadership in developing supply chain management software solutions, with the operational experience and technology of Shell Global Solutions. It is intended that Shell companies operating downstream supply, manufacturing and distribution businesses around the world would be amongst the first to implement this package.

Commenting on the announcement, Michiel Boersma, President of Shell Global Solutions said, Being at the forefront of this type of development is a key strategic driver for our business. We believe that bringing together our worldwide industry experience in managing and improving supply chain operations, with i2's leadership in supply chain management software solutions, will give us every chance of achieving a very powerful breakthrough technology to address this yet-to-be solved business problem. The combined team is already working on the functional specification and definition phase to understand and solve the complexities of aligning supply chain operations across multiple countries, demand envelopes and refinery production centers. By utilising the principles of i2's Dynamic Value Chain Management business philosophy, enhanced by i2 and Shell to meet the Downstream Hydrocarbon Supply Chain, this solution would play a critical part in the industry migration from past disjointed push production strategies to a necessary market pull strategy, with production and distribution decisions being global, optimal and consumer oriented, said Philip Crawford, President, i2 EMEA. We are delighted to explore working with an organisation that lives and breathes practical consultancy to improve downstream margins. By enabling intelligent control through increased visibility in the hydrocarbon value chain, over more precisely where and when certain products should be produced and distributed, we would be able to provide value to the industry and ultimately its customers. About Shell Global Solutions Shell Global Solutions is made up of six independent, innovative technology businesses. Each has its own area of expertise. All six routinely combine their research data, operational experience, technical know-how and key staff to deliver cost-effective solutions to commercial customers. Shell Global Solutions works closely with clients to support and improve their bottom line by optimising asset performance and maximising efficiencies. The organisation draws on the resources of more than 50 years of industrial experience within the Royal Dutch/Shell Group. It operates alongside clients wherever they are working throughout the world on all aspects of design, construction, maintenance and plant operation. For more on our services please visit www.shellglobalsolutions.com For more information, please contact Media Relations, Shell International Ltd Tel: + 44 207 934 3045. About i2 For more than a decade, i2 has been a leader in supply chain management. i2 has extended its technology and expertise to Dynamic Value Chain Management - solutions to help companies collaborate on decision-making processes not only across functions within a single company, but across multiple companies. i2 solutions span the value chain interactions, including customer relationship management, supply chain management and supplier relationship management. Established in 1988, i2 is the only software solutions provider that measures, audits, and reports total value provided to its customers, with a mission to deliver \$75 billion in value by 2005. Learn more at www.i2.com. i2 is a registered trademark of i2 Technologies, Inc. and its subsidiaries. i2 Cautionary Language This press release contains forward-looking statements regarding the potential for collaboration between Shell and i2 to develop software solutions for the oil industry, the functionality and marketability of solutions produced as the result of such collaboration, and future customers ability to achieve expected benefits from any newly developed software solution. These forward-looking statements involve risks and uncertainties, including the possibility that the project does not go forward. For a discussion of other factors identified by i2 that could cause actual results to differ materially from those forward-looking statements, please refer to i2's recent filings with the SEC, particularly the Form 10-K/A filed August 7, 2001 and Form 10-Q filed November 14, 2001. Additionally, i2 assumes no obligation to update the forward-looking statement contained in this news release.