

# Redcat announces Australian first POS integration with Deliveroo

New functionality offers efficiency, accuracy and improved customer service

Redcat today announced its Deliveroo integration module – the first of its kind in the POS market and the latest addition to its Polygon suite of software applications for hospitality.

The phenomenon of the Deliveroo home delivery service has generated enormous revenue opportunity for cafes, restaurants and QSRs. But without integration, it can cause a logistical headache.

Redcat CEO Jeff Lamb said: “Until now, a venue would have Deliveroo orders coming in through a dedicated, stand-alone terminal, then would have to enter them manually into their point of sale system. This double handling tied up staff and POS, delayed receiving the Deliveroo orders and was open to human error.”

With the Redcat integration module, Deliveroo orders are received directly into the POS, with no double handling, and are processed as soon as they are received.

Biggie Smalls has been an early adopter of Redcat’s integrated Deliveroo option. “Having our Deliveroo orders going straight into the POS is great”, said Nick Imanisani Operations Manager & Partner from Biggie Smalls. “It saves staff the time and hassle of manually entering orders, reduces errors and best of all, we can process orders faster, get our great food out there to our customers sooner and provide better service.”

“Biggie Smalls is a great example of what a business can achieve by having seamless integration with delivery partners”, says Jeff. “Redcat is constantly looking for integration with every part of the business and its supply chain to drive customer benefit. Today’s announcement is a great example of the success of this approach.”

To find out more about the Deliveroo and other integrations go to [www.redcat.com.au](http://www.redcat.com.au)

## About Redcat

Redcat is a specialist IT platform provider to the hospitality industry. Its Polygon suite of software application options and smartphone apps integrate with each other to offer a complete hospitality IT platform.

## About Biggie Smalls

Biggie Smalls is a casual food offering inspired by 90’s Hip Hop subculture. North, south or mobile; we’re everywhere you want us.

## Contacts

Louie Scarpari  
0429446731  
[mailto: louie.scarpari@redcat.com.au](mailto:louie.scarpari@redcat.com.au)