

# Service Quality Announces The Appointment Of New General Manager

Brisbane, Australia - 6 June 2016 - Service Quality is pleased to announce the appointment of Dawie Verryne as General Manager. Founded in Australia in 2008, Service Quality continues to experience high demand and rapid growth for Service Management solutions. With more than 80 successful enterprise customer implementations, Service Quality is now bolstering its management capacity to increase growth and serve customer demand.

Dawie Verryne is a seasoned entrepreneur and business leader, driven by the incredible opportunities that data and technology continues to create for commerce and business. Dawie has extensive experience in product management and start-ups in IT services and software. Dawie is joining Service Quality from PropertyIQ - a joint venture between Macquarie Bank and Corelogic RP Data – where he acted as CEO.

"I am very pleased to have Dawie Verryne lead our team and to continue to build on our existing strengths. Dawie will ensure the sustained growth of the company and further develop Service Quality's capacity to offer leading-edge, cost-effective software, such as Cherwell Service Management. Cherwell Software enables companies to achieve increased efficiencies and reduction in costs." Says Ben Mears, Managing Director, Service Quality.

He says further, "Our customers will benefit from Dawies' passion for customer service as well as his commercial acumen, and project and stakeholder management skill.

"I am excited by Service Quality's track record to enable growth for service orientated businesses and government departments. The combination of leading-edge technology, a proven methodology and deep know-how in the Service Quality team, positions the company ideally to grow its footprint in marketplace. " says Dawie Verryne.

"As the Australian economy transitions from resource-centric to service-centric, we are seeing more businesses investing in professional service management solutions. Service Quality is ideally positioned to benefit from this trend." concludes Mears.

#### About Service Quality

Service Quality is an innovative industry leader and supplier of choice to businesses across the APAC region, delivering "best in class" service management solutions and customer service. The company works closely with customers to deliver quality services and outcomes which achieve set objectives. At Service Quality, our purpose is to help our customers build their platform for success through cost-effective service management and IT solutions.

Service Quality has built critical mass in the following industries: Federal and State Governments, Retail, Finance, Education, Healthcare, Utilities, Food and Beverage and private enterprise among others. As Cherwell Software's APAC Regional Distributor and a key Bomgar Remote Enterprise Support Partner in the region, Service Quality has a local focus with a global infrastructure.

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