

# Smarter City Solutions virtual parking permit revolution at Mosman Council

Paperless permits provide Mosman residents a smarter choice

## FOR IMMEDIATE RELEASE

Sydney, Australia, December, 2018 - Mosman residents will no longer need to stick parking permits on their car windscreens with the arrival of a sophisticated online parking permit system which has seen Mosman become the first local government area to introduce virtual permits in NSW.

Smarter City Solutions (previously known as CellOPark Australia Pty Ltd) the leading digital parking provider in Australia, has worked with Mosman Council to revolutionise the Residential Parking Scheme (RPS) within the municipality. Using the Smarter City vPermit platform and integrating with the council's internal Civica Authority system as well as an external Document Verification Service (DVS), local residents are able to register and pay for their residential permits online.

"This was a great project and highlighted our agility and ability to deliver on time and well within budget", says Managing Director of Smarter City Solutions Ori Almog. "By redefining how permits were managed and providing multifaceted online automation has greatly improved the efficiency and customer satisfaction for both the council and the residents."

## How it works:

Applicants simply create an account on the virtual permit system ([mosman.vpermit.com.au](http://mosman.vpermit.com.au)), upload a photo or scan of their driver's licence showing their Mosman address and fill in a few details. The system then, using Robotic Process Automation & image recognition, validates eligibility against council systems and provides the option to pay online. Permit holders then have an online account where they can self-manage vehicle and personal details.

Mosman Council General Manager Dominic Johnson said the new online parking permit system is a sophisticated set-up with permit holders now able to securely complete the renewal process entirely online within minutes and instantly update their details, including change of vehicle details, up to four times a year.

"It reduces the need for paperwork, speeds up processing, reduces waiting times for face-to-face appointments at our customer service desks and allows greater flexibility when changing vehicles, although of course, if assistance is required, residents may still come to council to speak with our customer service team," Mr Johnson said.

To find out more, head to [www.SmarterCity.com.au](http://www.SmarterCity.com.au)

## About Smarter City Solutions (SCS)

What is known today as Smarter City Solutions started out 10 years ago as CellOPark Australia – a leading provider of smarter parking solutions, utilising the latest technologies, such as IoT and RPA for councils and universities.

Smarter City Solutions was founded with the vision of making city life easy and seamless for both the residents and those who operate it. We believe that technology should not only solve the problems of today, but also be able to meet the challenges of tomorrow. That's why everything we do starts with the customer in mind, is scalable and sustainable in its essence, and is fully integrated every step of the way.

## About Mosman Council

Mosman is a place of history and beauty, located 8 kilometres north-east of the CBD on Sydney's lower north shore. It is one of Australia's premier suburbs, with an unmatched setting on Sydney Harbour. As a destination, Mosman today is a great place to sample some unique Sydney heritage. The area is home to the world-famous Taronga Zoo, as well as excellent harbourside swimming and recreation areas, top restaurants, and high-end retail experiences.

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