



Verizon Enhances Security for iYogi's

SYDNEY, Australia - 18 November 2011 – For global independent tech support provider iYogi, processing thousands of daily electronic payments is the lifeblood of its business. To enhance protection of its network and online payment system, this fast-growing company has chosen Verizon to deliver fully managed end-to-end security services. iYogi provides personalised computer support for hundreds of thousands of individual and small-business customers in the USA, UK, Australia and Canada. As the company's global footprint has expanded, so has the volume of transactions it manages on a daily basis.

Vishal Dhar, iYogi's President Marketing and Co-founder, said: "We have built our delivery platform for tech support in line with the best global technology standards given that our business is built around the quality of service we offer our customers, and we strive to follow best practices in every area of our operations. When we started looking for the best available security solution, we turned to our existing partner Verizon which is a leading global provider of security services. Together with Verizon, we are confident we can achieve the highest levels of security compliance and performance - and in doing so, our customers can be confident about the security of our systems and their own transactions."

Verizon professional consultants are delivering a comprehensive range of managed security services to iYogi, including compliance to PCI DSS and ISO/IEC 27002, vulnerability assessment services, and investigative response services, which enable iYogi to receive timely notifications of potential security threats, vulnerabilities and effective mitigation of risks to iYogi.

These build on the existing Verizon integrated IP networking and applications management solution, which connects iYogi's global operations with the company's core business application servers, co-located in Verizon's Los Angeles data centre. Verizon's secure and fully redundant facilities help iYogi minimise any potential customer service interruption – and therefore ensure service availability to its customers, whenever and wherever they need it.

Verizon offers managed security services; governance, risk and compliance solutions; data loss and prevention solutions; and identity management solutions, all delivered by the company's more than 1,200 security professionals around the globe. More information is available by visiting <http://www.verizonbusiness.com/products/security>. The company also provides ongoing security insight and analysis via the Verizon Security Blog.

Verizon is a global leader in driving better business outcomes for enterprises and government agencies. Verizon delivers integrated IT and communications solutions via its high-IQ global IP and mobility networks to enable businesses to securely access information, share content and communicate. Verizon is rapidly transforming to a cloud-based "everything-as-a-service" delivery model that will put the power of enterprise-class solutions within the reach of every business. Find out more at www.verizonbusiness.com.

About Verizon

Verizon Communications Inc. (NYSE, Nasdaq: VZ), headquartered in New York, is a global leader in delivering broadband and other wireless and wireline communications services to consumer, business, government and wholesale customers. Verizon Wireless operates America's most reliable wireless network, with more than 107 million total connections nationwide. Verizon also provides converged communications, information and entertainment services over America's most advanced fiber-optic network, and delivers integrated business solutions to customers in more than 150 countries, including all of the Fortune 500. A Dow 30 company with \$106.6 billion in 2010 revenues, Verizon employs a diverse workforce of more than 195,000. For more information, visit www.verizon.com.

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